

# Andrea Wagner

## EXPERIENCE IN INTERNATIONAL TRAVEL RISK MANAGEMENT

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### **Crisis Management Planning**

- Researched and drafted extensive crisis management plan
- Gathered input from faculty and administration leaders throughout; presented plan to senior leaders
- Interviewed administrators and students to understand past crisis response
- Used technology to simplify crisis communication

### **International Service Learning Experience Co-Leader**

- Interviewed and selected student participants
- Carried out semester-long orientation to cultural and safety issues for students
- Reviewed State Department and other safety reports; advised co-leader on risks
- Investigated legal matters of volunteer work in Nepal
- Monitored safety conditions during travel; advised students on standard practices for safety
- Supervised students as they gave preventive health lessons and gathered medical history and vitals

### **Pre-departure Health and Safety Orientations**

- Created comprehensive online orientation resources for independent international travelers
- Adapted orientation materials for various audiences (undergraduates, faculty/staff, student group leaders)
- Obtained feedback from the target audiences through focus groups

### **Other Risk Management**

- Compiled dossier of risk analysis on State Department Travel Warning countries
- Explained travel threats and vulnerabilities for students wishing to study in restricted regions
- Analyzed travel data
- Assisted with tracking independent student travelers in Risk Management software

## PROFESSIONAL DEVELOPMENT

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- Overseas Security Advisory Council Health, Safety, and Security Seminar; Apr. 2011 and Dec. 2013
- Overseas Security Advisory Council Annual Briefing; Nov. 2011 and Nov. 2013
- Foreign Service Institute - Student Affairs Administrators Security Overseas Seminar; May 2011
- QPR suicide prevention training; May 2012

## PRIOR EMPLOYERS

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- University of Illinois at Urbana-Champaign - International Programs and Studies
- Yale University - Office of International Affairs / Office of the General Counsel
- University of Wisconsin-La Crosse - College of Science & Health
- University of Texas at Austin - International Office

## EDUCATION

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- Master of Science in Education, Student Affairs Administration in Higher Education; University of Wisconsin-La Crosse, May 2012
- Bachelor of Arts, Spanish and Communication Studies; University of Wisconsin-La Crosse, May 2005